

1 A MEMORIAL

2 ACKNOWLEDGING ADMINISTRATIVE BURDENS FACED BY BEHAVIORAL
3 HEALTH CARE PROVIDERS AND CALLING FOR A STUDY TO EXAMINE
4 THESE BURDENS AND TO PROVIDE RECOMMENDATIONS TO EXPAND THE
5 BEHAVIORAL HEALTH CARE WORKFORCE IN NEW MEXICO.

6
7 WHEREAS, mental health care and substance use disorder
8 treatment are included in the field of behavioral health
9 care; and

10 WHEREAS, the demand for behavioral health care has
11 significantly increased in New Mexico; and

12 WHEREAS, New Mexico is experiencing a statewide shortage
13 of behavioral health care providers; and

14 WHEREAS, New Mexico residents seeking behavioral health
15 care struggle to find providers with availability and face
16 long wait times and limited service options; and

17 WHEREAS, behavioral health care providers who practice
18 in New Mexico report facing disproportionate administrative
19 burdens, including:

20 A. cumbersome licensing and credentialing
21 processes;

22 B. conflicting and inconsistent demands from
23 regulatory authorities;

24 C. frequent and redundant demands to submit
25 documents, reports and data;

1 D. duplicative site visits and service reviews by
2 multiple state agencies, regulatory and licensing authorities
3 and managed care organizations;

4 E. unnecessary requirements to carry out
5 administrative functions that could be managed by
6 administrative staff;

7 F. avoidable barriers that hinder the timely
8 provision of critical and lifesaving medication and other
9 treatment to patients and clients; and

10 G. extraordinary delays in compensation for
11 rendered services from managed care organizations and state
12 agencies; and

13 WHEREAS, these administrative burdens are generally
14 unfunded and create financial vulnerabilities for behavioral
15 health care providers; and

16 WHEREAS, these administrative burdens also limit
17 behavioral health care providers' ability to treat patients
18 and clients; and

19 WHEREAS, these administrative burdens do not improve
20 behavioral health care services; and

21 WHEREAS, these administrative burdens are unique to
22 behavioral health care providers in New Mexico;

23 NOW, THEREFORE, BE IT RESOLVED BY THE HOUSE OF
24 REPRESENTATIVES OF THE STATE OF NEW MEXICO that the
25 interagency behavioral health purchasing collaborative be

1 requested to partner with statewide associations that
2 represent behavioral health care providers to study the
3 administrative burdens behavioral health care providers face
4 in New Mexico; and

5 BE IT FURTHER RESOLVED that this study specifically
6 examine the practices of the:

- 7 A. health care authority department;
- 8 B. behavioral health services division of the
9 health care authority department;
- 10 C. department of health;
- 11 D. children, youth and families department; and
- 12 E. regulation and licensing department and
13 applicable licensing boards; and

14 BE IT FURTHER RESOLVED that by November 1, 2024, the
15 interagency behavioral health purchasing collaborative report
16 its findings and recommendations to the governor and the
17 legislative health and human services committee regarding
18 meaningful ways to address the administrative burdens faced
19 by behavioral health care providers and how to substantially
20 expand and support the behavioral health care workforce in
21 New Mexico; and

22 BE IT FURTHER RESOLVED that copies of this memorial be
23 transmitted to the governor, the secretary of health care
24 authority and the legislative health and human services
25 committee.
